

## GRIPA Care Management Services

# Available to Assist GRIPA Physicians

### Did you know that GRIPA offers Care Management Services to assist GRIPA physicians and their office staffs in delivering the highest quality patient care?

A team of registered nurses, social workers, and clinical pharmacists are available to assist physician offices with expertise in geriatrics, diabetes, depression, medication issues and general care management. The team has experience helping in medical management for patients with complex health issues.

Physicians like **Ben Tarantino, M.D.** are pleased with the services. "I have used the social work services and the diabetic teaching services. Both provided very personalized care to my patients," says Dr. Tarantino. "Their efforts really paid off in significant improvement in the patient's status. I was able to easily communicate with the social worker and the nurse educator at GRIPA. We were able to form a plan of action which was practical and easily implemented. I appreciate their efforts."

Care Management services are available to help GRIPA Physicians care for patients with chronic illnesses such as diabetes, CAD, heart failure, depression and hypertension to name a few. These services include provider/staff education, group visits and individualized visits centered on self management of their condition based on clinical care guidelines. Care Management services are designed to screen, treat

and optimize the care of at-risk patients with a chronic condition to help prolong independence and enhance quality of life. Patients served include those with poorly controlled conditions, medical adherence issues, psychosocial issues, financial issues, significant caregiver issues and/or level of care needs.

GRIPA Clinical Pharmacists are available to address medication-related issues by reviewing patient charts to improve therapy, boost medication adherence and minimize drug costs.

GRIPA physicians can also request the support of GRIPA Care Management for the following services: patient/family education on self management of disease, community and health plan program referrals and transportation issues. Services are provided through home visits, phone monitoring and/or group medical visits. "GRIPA care management has been a great partner for our Northridge providers in various ways," says **Ruth Meyer**, Lead Practice Manager. "Care managers have been to our office to review charts to see what services patients may be missing, i.e.; labs, eye exams. This service is invaluable to our clinical team, and ultimately keeps patients healthier."

**All services are FREE OF CHARGE to the physician and eligible patient. For more information call GRIPA Care Management services at 585.922.1520 or make a referral on the GRIPA Connect Web Portal.**

## Update: GRIPA Connect ePrescribing



Several GRIPA Connect Clinical Integration physician offices are currently piloting ePrescribing with the goal of having all those interested up and running in 2009. Because GRIPA Connect ePrescribing will give all CI physicians involved in a patient's care access to the same complete list of prescriptions for that patient, the potential for adverse drug reactions is greatly reduced, creating better quality health care and resulting in cost savings.

**Larry Chessin, M.D.** is currently piloting the ePrescribing feature. "I think it's a terrific system," says Dr. Chessin. "It takes a little training but I anticipate we'll use it more and more over the coming days and weeks until we're using it all the time."

**GRIPA**  
**Connect**<sup>TM</sup>  
Clinical Integration

Physicians coming together  
for all the right reasons