

GRIPA Connect ePrescribing and The General Apothecary: A PHARMACY POINT OF VIEW



The General Apothecary at Rochester General Hospital is currently accepting electronic prescriptions from GRIPA Connect.

"I like the versatility of the GRIPA program and its ability to exchange safe and accurate prescription information between the provider and the pharmacy", says Kristine Horan, Outpatient Pharmacy Manager.

The Apothecary staff has noticed a reduction in time required when filling prescriptions generated electronically. Listening and transcribing medication and patient information from a dictated voicemail can be time-consuming for a pharmacist, and there is also a possibility of miss-interpretation of pertinent drug or patient data, potentially contributing to medication errors. If clarification of the order is needed, the pharmacist has to call the provider's office, which can delay the patient from getting their prescription

filled and cause customer service issues.

With the ever-increasing volume of prescriptions, the goal of most pharmacies is to reduce the turn around time, along with providing safe dispensing. The time that is saved with electronic prescriptions allows the pharmacist more time to be available to patients to explain their medications and answer any questions they may have.

The transition to electronic prescribing has pharmacists working diligently with their own software vendors to create a seamless process. GRIPA Connect provides safer and more efficient prescriptions to our patients by coordinating third party insurance requirements, software limitations, and legal restrictions.

Another time-saver is the process by which prescription

renewals are generated and transmitted electronically to a physician's office once the physician is identified as an electronic prescriber. Instead of the pharmacy faxing a patient's prescription renewal request to the physician's office, the requests are received securely through the GRIPA Connect portal. "The GRIPA system has worked well for us here at The General Apothecary", says Horan referring to the team effort by GRIPA staff to ensure the transition is a smooth one.

To learn more about GRIPA Connect ePrescribing, a free service for GRIPA's clinically integrated providers, call Provider Relations at 585-922-1525.

SPOTLIGHT:

Independent Living for Seniors

Independent Living for Seniors (ILS) is now fully utilizing the GRIPA Connect ePrescribing system (DrFirst) within the GRIPA Connect Portal for all of their prescriptions.

Homecare personnel can now look in DrFirst to see where in the process the prescription is, to help coordinate with CHN and the delivery of the medication to the patient. "We are experiencing less delay in getting new medications," Robin Leckinger, LPN

Complete medication profiles have been entered on each ILS participant which allows them to print an up to date medication profile for any participant seen in the clinic. "DrFirst is easy to access and makes printing med lists for patients simple, our providers can make drug changes and the medication lists are updated instantaneously," Dolores Forbes, RN

Any provider who has contact with an ILS participant can access up to date medication lists if they utilize GRIPA's ePrescribing application. "Now when I get a call from one of the community nurses with a question about medications, I can look at DrFirst and get the answer immediately," Kathy DeVries, LPN

"We had great support from GRIPA staff in transitioning to the new ePrescribing system within the GRIPA Connect Portal. This has allowed a more seamless method of prescribing medications for our participants and has greatly increased our ability to communicate within our system," Anne Olinger, MD

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